



**Q1 | 2026**  
**JAPAN**

**ELS USA**  
**LANGUAGE**  
**CENTERS**

**2026 PRICES, DATES, AND TERMS & CONDITIONS**

*Information correct at time of publication and is subject to change without notice. The availability of programs is subject to student enrolment.*

**UPDATED MAR 24, 2026**

**EXPLORE OUR GROUP  
OF EDUCATION BRANDS**  
**[ILSCEDUCATION.COM](https://www.ilsceducation.com)**

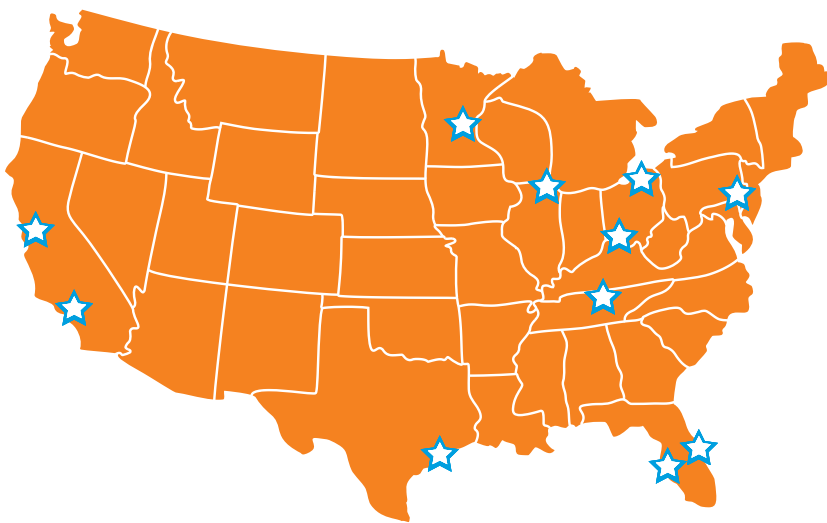


**EDUCATION  
GROUP**



# ELS LANGUAGE CENTERS

CHOOSE FROM 11 AMAZING ON-CAMPUS AMERICAN DESTINATIONS



## ELS CHICAGO

on the campus of Dominican University

## ELS CINCINNATI

on the campus of University of Cincinnati

## ELS CLEVELAND

on the campus of Case Western Reserve University

## ELS HOUSTON

affiliated with University of St. Thomas - Houston

## ELS LOS ANGELES COUNTY

on the campus of University of La Verne

## ELS MELBOURNE

on the campus of Florida Institute of Technology

## ELS NASHVILLE

on the campus of Middle Tennessee State University

## ELS PHILADELPHIA

on the campus of Saint Joseph's University

## ELS SAN FRANCISCO, NORTH BAY

on the campus of Dominican University of California

## ELS ST. PAUL-MINNEAPOLIS

on the campus of University of St. Thomas - Minneapolis

## ELS ST. PETERSBURG

on the campus of Eckerd College

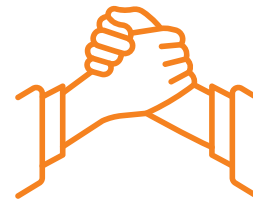


# OVER 1.2 MILLION STUDENTS HAVE CHOSEN ELS... HERE'S WHY!



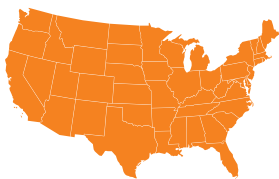
## ACADEMIC EXCELLENCE

- The most effective way to prepare for career and academic success.
- Over 600 university and college partners across the USA accept ELS as proof of English proficiency.
- A teaching methodology that works – over 40,000 students have matriculated to university.
- More than 1.2 million students from over 140 countries have learned English with ELS.



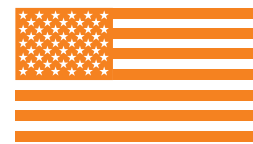
## SUPPORTIVE AND SAFE

- Academic advice and assistance in applying to university.
- Teaching staff that support you every step of the way.
- Safe, supportive learning environments.



## AMAZING AMERICAN DESTINATIONS

- 11 unique locations across the USA.
- University campus-based learning experience.
- Experience the diverse landscapes and cultures that America has to offer.



## AN AMERICAN CULTURAL EXPERIENCE

- Full English language immersion from arrival day.
- Discover an American University experience at our campus-based centers.





# JAPAN 2026 PRICING

Fees valid for all new applications received **after January 1 to April 30, 2026**

*All fees are in American Dollars (USD). The availability of programs is subject to student enrollment.*

## GENERAL FEES ALL LOCATIONS

APPLICATION FEE, ONE TIME, NON-REFUNDABLE	<b>\$200</b>
MATERIALS & TECHNOLOGY FEE (PER WEEK)	<b>\$27.50</b>
STUDENT HEALTH INSURANCE (PER WEEK)*	<b>\$50</b>
FACILITY FEE (PER WEEK)	<b>FREE</b> ( <del>\$20</del> )

\*Students must be covered by health insurance for the duration of their studies and have the option to enroll in ELS' health insurance plan.

## TUITION FOR ALL ELS CENTERS

TUITION PRICES	1-11 WEEKS (per week)	12-23 WEEKS (per week)	24+ WEEKS (per week)
<b>Intensive English*</b> (30 lessons/week)	<b>\$524</b> ( <del>\$570</del> )	<b>\$488</b> ( <del>\$530</del> )	<b>\$460</b> ( <del>\$500</del> )
<b>Semi-Intensive English*</b> (20 lessons/week)	<b>\$440</b> ( <del>\$510</del> )	<b>\$440</b> ( <del>\$470</del> )	<b>\$440</b>
<b>American Explorer**</b> (15 lessons/week)	<b>\$400</b> ( <del>\$450</del> )	<b>\$400</b> ( <del>\$420</del> )	--

\*In order to issue an I-20 for an F-1 student visa, students must register for a minimum of 4 weeks of Semi-Intensive or Intensive English.

\*\*The American Explorer program is available for registrations up to a maximum of 12 weeks.





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STUDENT HEALTH INSURANCE (PER WEEK)*	<b>\$50</b>
FACILITY FEE (PER WEEK)	<b>FREE</b> ( <del>\$20</del> )

\*Students must be covered by health insurance for the duration of their studies and have the option to enroll in ELS' health insurance plan.

## EXECUTIVE ENGLISH PROGRAMS

Customized learning available at ELS Chicago, Cincinnati, Houston, Los Angeles County, San Francisco, North Bay, Philadelphia, St. Paul-Minneapolis & St. Petersburg

## SUPER INTENSIVE ENGLISH PROGRAM

	1-WEEK PACKAGE	2-WEEK PACKAGE	3-WEEK PACKAGE	4-WEEK PACKAGE
15 Private Lessons per week	<b>\$1,500</b>	<b>\$3,000</b>	<b>\$4,500</b>	<b>\$6,000</b>
20 Private Lessons per week	<b>\$2,000</b>	<b>\$4,000</b>	<b>\$6,000</b>	<b>\$8,000</b>
30 Private Lessons per week	<b>\$3,000</b>	<b>\$6,000</b>	<b>\$9,000</b>	<b>\$12,000</b>

Students who will apply for a student visa must register for an I-20-eligible program (20 lessons per week or more, for a minimum of 4 weeks).

\*Pricing includes tuition only. Application and Materials & Technology fees also apply. Housing, meals, airport pickup service, and medical insurance are not included but are available for an additional cost.

## ENGLISH FOR EXECUTIVES PROGRAM

	2-WEEK PACKAGE	4-WEEK PACKAGE
<b>35 Lessons per week</b> (20 group lessons + 15 private lessons)	<b>\$3,420</b>	<b>\$6,840</b>

Students who will apply for a student visa must register for an I-20-eligible program (20 lessons per week or more, for a minimum of 4 weeks).

\*Pricing includes tuition only. Application and Materials & Technology fees also apply. Housing, meals, airport pickup service, and medical insurance are not included but are available for an additional cost.





# JAPAN 2026 PRICING

Fees valid for all new applications received  
**after January 1 to April 30, 2026**

*All fees are in American Dollars (USD). The availability of programs is subject to student enrollment.*

## UNIVERSITY ADMISSIONS SERVICE available Pre-Arrival at ALL ELS CENTERS

### UNIVERSITY ADMISSION SERVICE FEES

<b>Conditional or Direct Admission* Application to an ELS Host Institution</b> (Applies to higher education partners that are directly affiliated with ELS Centers, or that host our centers on their campus)	<b>NO FEE</b>
<b>Conditional or Direct Admission* Application to other ELS Partner Universities</b> (Applies to ELS partner universities that are <b>not</b> host institution partners)	<b>\$180</b>
<b>Conditional or Direct Admission* Application to other ELS Community College Partners</b> (Applies to ELS partner community colleges that are <b>not</b> host institution partners.)	<b>\$75</b>
<b>Application Changes</b> (Applies to deferrals, changes from conditional to direct admission, etc.)	<b>\$75</b>

\*Direct admission applications require at least one session (4 weeks) of ELS Intensive English study to ease the way into the American higher education experience. This step is optional for students who plan to attend select participating Direct Admission partner(s) - ask us for details.





# 2026 HOUSING PRICES

Homestay fees are valid for registrations **received between Jan 1 - Dec 31, 2026** for arrivals in 2026.

Residence fees are valid for registrations **received between Jan 1 - Sept 30, 2026** for arrivals until Sept 30, 2026.

All accommodations fees are subject to change at any time.

All fees are in American Dollars (USD). The availability of programs is subject to student enrollment.

	HOUSING TYPE*	PRICE** (per week)	OPTIONAL AIRPORT PICK-UP (Each way)
ELS CHICAGO	Homestay	\$445 14 meals per week (breakfast and dinner)	ORD - Chicago O'Hare International Airport \$195
	Chicago Student Residence (Off Campus)	\$410 Double occupancy (minimum booking, 4 weeks)	
ELS CINCINNATI	Homestay	\$420 14 meals per week (breakfast and dinner)	CVG - Cincinnati/Northern Kentucky International Airport \$180
	University of Cincinnati Campus Residences (On Campus)	\$425 Double occupancy	
ELS CLEVELAND	Cleveland Student Residence (Off Campus)	\$325 Single occupancy	CLE - Cleveland Hopkins International Airport \$165
ELS HOUSTON	Homestay	\$455 14 meals per week (breakfast and dinner)	HOU - William P. Hobby Airport IAH - George Bush Intercontinental Airport \$190
	Houston Student Residence (Off Campus)	\$315 Double occupancy (minimum booking, 4 weeks)	
ELS LOS ANGELES COUNTY	Homestay	\$455 14 meals per week (breakfast and dinner)	LAX - Los Angeles International Airport \$460
	University of La Verne Campus Residences (On Campus) <i>Pricing based on dates of stay.</i>	<table border="1"> <tr> <td>Until Aug 1 \$490 Double occupancy 7 meals per week (1 meal per day - breakfast, lunch OR dinner)</td> <td>From Aug 2 \$450 Double occupancy 10 meals per week (Breakfast, lunch OR dinner)</td> </tr> </table>	
Until Aug 1 \$490 Double occupancy 7 meals per week (1 meal per day - breakfast, lunch OR dinner)	From Aug 2 \$450 Double occupancy 10 meals per week (Breakfast, lunch OR dinner)		
ELS MELBOURNE	Homestay	\$440 14 meals per week (breakfast and dinner)	MCO - Orlando International Airport \$245
	Florida Institute of Technology Campus Residences (On Campus)	\$450 Double occupancy 19 meals per week (full board on weekdays and half board on weekends)	
ELS NASHVILLE	Nashville Student Residence (Off Campus)	\$315 Single occupancy	BNA - Nashville International Airport \$190
ELS PHILADELPHIA	Living & Learning Commons (On Campus)	\$420 Double occupancy	PHL - Philadelphia International Airport \$200
ELS SAN FRANCISCO, NORTH BAY	Homestay	\$470 14 meals per week (breakfast and dinner)	SFO - San Francisco International Airport \$210
	Residence Halls - Pennafort Hall or Fanjeaux Hall (On Campus)	\$315 Double occupancy (minimum booking 4 weeks)	
ELS ST. PAUL-MINNEAPOLIS	Homestay	\$420 14 meals per week (breakfast and dinner)	MSP - Minneapolis - St. Paul International Airport \$230
	St. Paul Student Residence (Off Campus)	\$305 Double occupancy	
ELS ST. PETERSBURG	Homestay	\$440 14 meals per week (breakfast and dinner)	TPA - Tampa International Airport \$195
	Eckerd College Campus Residences (On Campus)	\$540 Double occupancy (minimum booking 4 weeks) 19 meals per week (full board on weekdays and half board on weekends)	

\*Housing availability and confirmations are contingent on university and/or provider approval and are subject to change.

\*\*Pricing for housing options listed is per week. Homestays are single occupancy. Check-in for accommodations is on Sundays and departure is on Saturdays. ELS may use carefully selected partners to house students with suitable Homestay providers.

## SHORT-TERM BOOKING & MINOR SERVICE FEES

HOUSING BOOKING FEE (one time fee - applicable to bookings less than 4 weeks)	\$200
Unaccompanied Minor Homestay Booking Fee (One time fee - not applicable for minors accompanied by a parent, legal guardian, or chaperone)	\$280
Unaccompanied Minor Airport Pickup Fee (One Time, Each Way) Unaccompanied Minor Airport Pickup Fee is an additional fee required for minor students who have booked Unaccompanied Minor Service with their airline.	\$150



# AGE RANGES FOR ELS LOCATIONS

	MINIMUM AGE FOR STUDY*	HOMESTAY	RESIDENCE
<b>ELS CHICAGO</b>	16+**	18+***	18+
<b>ELS CINCINNATI</b>	16+**	18+***	18+
<b>ELS CLEVELAND</b>	18	NA	18+
<b>ELS HOUSTON</b>	16+	18+	18-35
<b>ELS LOS ANGELES COUNTY</b>	16+**	16+	17-25
<b>ELS MELBOURNE</b>	14+	16+	18-25
<b>ELS NASHVILLE</b>	17+	NA	18+
<b>ELS PHILADELPHIA</b>	17+	NA	17+
<b>ELS SAN FRANCISCO, NORTH BAY</b>	14+	18-30***	18+
<b>ELS ST. PAUL-MINNEAPOLIS</b>	16+	16+	18+
<b>ELS ST. PETERSBURG</b>	14+	16+	18-25

\*The minimum age for study reflects minimum age requirements set by ELS's Host Universities.

\*\*Students under 16 years of age may be accepted to study at these ELS center / university campus locations upon approval by the Center Director, and depending on availability.

\*\*\*Students aged 16 and 17 may be accepted in homestay at these locations upon approval by the Center Director, and depending on availability.



# 2026 START DATES



JANUARY						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

FEBRUARY						
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15	16	17	18	19	20	21
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MARCH						
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

**SESSION START DATES**

**HOLIDAYS**

### SESSION START DATES

All ELS Centers share the same session start dates in 2026, as indicated in the calendar in blue

APRIL						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
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MAY						
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31						

JUNE						
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21	22	23	24	25	26	27
28	29	30				

### 2026 HOLIDAYS

New Years Day	January 1, 2026
Martin Luther King Day	January 19, 2026
President's Day	February 16, 2026
Good Friday	April 3, 2026
Memorial Day	May 25, 2026
Juneteenth	June 19, 2026
Independence Day	July 6, 2026 (observed)
Labor Day	September 7, 2026
Thanksgiving	November 26 & 27, 2026
Christmas Day	December 24 & 25, 2026

JULY						
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AUGUST						
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30	31					

SEPTEMBER						
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20	21	22	23	24	25	26
27	28	29	30			

OCTOBER						
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NOVEMBER						
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DECEMBER						
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27	28	29	30	31		

While all programs run in 4-week sessions, students can start on any Monday year-round (Tuesday if Monday is a public holiday). For the best experience we encourage students to start at the beginning of a session where possible and not to start on week four of the session.

# 2027 START DATES



JANUARY						
S	M	T	W	T	F	S
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FEBRUARY						
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MARCH						
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21	22	23	24	25	26	27
28	29	30	31			

**SESSION START DATES**

**HOLIDAYS**

**SESSION START DATES**

All ELS Centers share the same session start dates in 2027, as indicated in the calendar in blue

APRIL						
S	M	T	W	T	F	S
				1	2	3
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MAY						
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30	31					

JUNE						
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20	21	22	23	24	25	26
27	28	29	30			

**2027 HOLIDAYS**

New Years Day	January 1, 2027
Martin Luther King Day	January 18, 2027
President's Day	February 15, 2027
Good Friday	March 26, 2027
Memorial Day	May 31, 2027
Juneteenth	June 18, 2027
Independence Day	July 4 (July 5th observed)
Labor Day	September 6, 2027
Thanksgiving	November 25 & 26, 2027
Christmas Day	December 24 & 25 (24 & 27 observed)

JULY						
S	M	T	W	T	F	S
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AUGUST						
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SEPTEMBER						
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OCTOBER						
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NOVEMBER						
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DECEMBER						
S	M	T	W	T	F	S
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

While all programs run in 4-week sessions, students can start on any Monday year-round (Tuesday if Monday is a public holiday). For the best experience we encourage students to start at the beginning of a session where possible and not to start on week four of the session.



# PAYMENT PLAN



Students may take advantage of our payment plan, which allows them to pay their tuition in installments over the course of their studies. Full payment plan rules and information are available below.



## PAYMENT PLAN GENERAL RULES

- Available for ELS bookings with a minimum of **12 weeks duration**.
- A Tuition Deposit will be charged at the time of enrollment as part of the first installment.
- All weekly fees (materials and technology, facility, insurance) will be spread out over monthly installments.
- Installment plans should be requested at time of enrollment.
- Installment Plan Fee: \$100.



## PAYMENT PLAN INSTALLMENT INCLUSIONS

- **Initial Payment Includes:** Full application fee and full installment plan fee.
  - Not included in the Installment Plan: Housing must be paid in full, up front.
- **First Installment Includes:** One session tuition (generally already paid to receive acceptance documents), one session materials and technology and facility fees + add ons: Airport pickup, one session insurance.
- **Remaining Installments Include:** One session tuition, materials and technology and facility fee + add ons: one session of insurance.



## PAYMENT DUE DATES

- The first installment payment is due 2 weeks prior to the program start date.
- The number of installment payments will depend on the total duration of study (length of the program).
- Subsequent installments are due every 4 weeks (for payment in full at least 2 weeks prior to course completion).
- A tailored payment plan, including specific due dates, will be provided to all students (or their agents) who choose our Payment Plan option.



# TERMS & CONDITIONS

## TUITION AND FEES

If ELS does not accept your application, ELS will refund you the application fee, as well as any tuition collected.

Tuition payment for your entire booked course is required prior to attendance, and is subject to the Cancellation and Refund Policies stated below.

### TUITION AND FEES CANCELLATION POLICY\*

If ELS accepts your application, but you cancel your booked course, the application fee will not be refunded. However, should you cancel your booked course, you may apply your application fee toward a new course for up to 12 months after your initially scheduled start date. All fees are to be paid in full for your entire course of study when you register.

ELS works with many counseling agents around the world who can provide you with information and assistance. Select ELS agents are authorized to collect monies on behalf of ELS. If the agent who assists you has such an arrangement with ELS, any refund for which you may be eligible may be coordinated with this agent.

If your visa application is rejected or you cancel your booked course prior to the start date and you have not entered the USA on a student visa sponsored by ELS, ELS will refund all tuition and fees (except the application fee).

If you enter the USA on a student visa sponsored by ELS and cancel your booked course or do not report for class, ELS will retain the first four weeks of tuition as a non-refundable fee, if you have a booked course of four or eight weeks. If you have a booked course of 12 weeks or more, ELS will retain the first six weeks of tuition as a nonrefundable fee.

### TUITION AND FEES REFUND POLICY\*

**Standard Programs** (Intensive English, Semi-Intensive, American Explorer)

If you withdraw or are terminated during the first four weeks of your booked course, ELS will retain the first four weeks of tuition and fees as a non-refundable fee. You will be eligible for a prorated tuition refund on any remaining weeks of your booked course. This refund will be calculated by week, based on the weekly price for the actual length of study.

If you withdraw or are terminated after the first four weeks of your booked course and have not completed at least 50% of your booked course, you will be eligible for a prorated tuition refund. This refund will be calculated from your last recorded day of attendance and will be calculated by week, based on the weekly price for your actual length of study. ELS counts any part of the week that you studied as a full week of attendance for refund calculations.

If you withdraw or are terminated after completing at least 50% of your booked course, you will not be eligible for a refund.

If you extend the length of your booked course and withdraw or are terminated from the course before completing 50% of the extended portion of your booked course, you will be eligible for a prorated tuition refund of the booked extension. This refund will be calculated from your last recorded day of attendance and will be calculated by week, based on the weekly price for the actual length of your extended study. ELS counts any part of the week that you studied as a full week of attendance for refund calculations. If you extend the length of your booked course and you have completed 50% or more of the extended portion of the booked course, you will not be eligible for a refund.

If ELS cancels a course or program, you will be eligible for a full refund.

### PROGRAM CHANGES

There is a one-time \$150 program change fee if you change your enrollment from the Intensive English Program to the Semi Intensive or American Explorer program after your first four weeks of enrollment. No program changes are permitted within the first four weeks of a booked course.

Refunds will be made within 30 calendar days of your written notice of cancellation, withdrawal or termination from the program. ELS follows all applicable state and federal regulations, including those related to student refunds. All refunds are processed in the same method in which payment was originally received.



# TERMS & CONDITIONS

## HOUSING PRICING

Prices subject to change.

Housing reservations are subject to availability.

If a student submits notification of visa approval to ELS fewer than 7 working days prior to arrival, ELS reserves the right to offer alternative housing, which may incur additional charges.

If a student defers the arrival day due to delayed visa processing, ELS cannot guarantee the originally booked housing, and any additional cost that may be incurred in arranging alternative housing for the student will be passed on to the student.

ELS programs are offered in 4-week sessions but students may start any week. As such, prices are listed by week.

All ELS homestays are single occupancy.

## HOUSING PAYMENT

Full payment of a Student Residence Booking is required a minimum of twenty-eight (28) days prior to Check-in.

Full payment of a Homestay Booking is required a minimum of fourteen (14) days prior to Check-in.

Failure to provide proof of payment by the stipulated dates may result in a Room Release.

In the event that a student needs to change their originally scheduled Check-in and/or Check-out dates for any reason, the Date Change policy applies.

## ACCOMMODATION CANCELLATION AND DATE CHANGE POLICY

We understand that circumstances may arise where a student needs to cancel or change their Booking dates. The following Cancellation and Date Change provisions will determine the applicable timelines and charges that will apply to updating a booking, which balance the need for the flexibility for the student with the commitments that ELS makes with the University Dorm, Off Campus Student Residence providers, and Homestay families.

### CANCELLATION AND DATE CHANGE\* - STUDENT RESIDENCE

#### At least 28 days' notice of Cancellation or Booking change prior to Check-in

If a Student wishes to cancel or change a Student Residence Booking and they give us at least twenty-eight (28) days' notice before their Check-in date, they are entitled to a full refund of the paid accommodation charges.

#### Less than 28 days' notice of Cancellation or Booking change prior to Check-in

If a student wishes to cancel or make a date change to a booking, and we receive less than twenty-eight (28) days' notice of the change prior to Check-in, then the student will be responsible for the payment up to four (4) weeks' accommodation fee.

### CANCELLATION AND DATE CHANGE\* - HOMESTAY

#### At least 14 days' notice of Cancellation or Booking change prior to Check-in

If a Student wishes to cancel or make a date change to a Homestay Booking and they give us at least fourteen (14) days' notice before their Check-in date, they are entitled to a full refund of the accommodation charges.

#### Less than 14 days notice of Cancellation or Booking change prior to Check-in

If a Student wishes to cancel or change the date of a Homestay Booking and they give us less than fourteen days (14) days' notice before their Check-in date, they must pay up to two (2) weeks' accommodation fee.

### CANCELLATION AFTER CHECK-IN (STUDENT RESIDENCE & HOMESTAY)

(i) Bookings up to four (4) weeks and six (6) days (total 34 days), no refund;

(ii) Bookings more than 5 weeks (total 35 days), with four (4) weeks Written Notice, they will be entitled to a refund of outstanding amount.

*\*Date changes are subject to availability. If you make a Date Change for any reason, we cannot guarantee that a new date will be available for re-booking. In addition, if a new date is available, it may not be for your original accommodation choice and there may be a difference in fees.*



# TERMS & CONDITIONS

## MEALS

Students staying in ELS homestays receive 14 meals a week (breakfast and dinner every day of the week). ELS off-campus residences do not include meal plans. Any university on-campus residences that include meal plans are specifically noted on the application and in Knowledge Hub.

## ELS I-20 ELIGIBLE PROGRAMS

ELS Intensive and Semi-Intensive study programs are considered full-time study programs and are eligible for an I-20. The I-20 is required to apply for your F-1 student visa. Please note that the American Explorer program is not eligible for an I-20.

## AIRPORT PICK-UP SERVICE

Airport pick-up fees include a maximum of 1 hour waiting time. In the event of delays exceeding 1 hour, students will be charged an additional fee at the school.

In order to secure airport pick-up, ELS must receive flight details, arrival times, and drop-off location at least 7 days prior to student's arrival. No refunds will be granted for airport pick-up if flight details are not received at least 7 days prior to arrival.

## CANCELLATION OF AIRPORT PICK-UP / DROP-OFF (AIRPORT TRANSFER)

If a student wished to cancel an Airport Pick-Up or Drop-Off request, they must give at least 48 hours written notice prior to Check-In.

If sufficient notice of the cancellation request is received, the student is entitled to 100% refund of the Airport Pick-Up / Drop-Off amount.

Failure to provide sufficient notice of the Airport Pick-Up / Drop-Off cancellation request will result in no refund.

## STUDENT HEALTH INSURANCE

All ELS students must have medical insurance coverage while in the U.S.A. If you cannot provide evidence of sufficient coverage, in English, you must purchase the ELS Student Health Plan. The Student Health Plan is offered to ELS students at a non-refundable fee of \$50 per week. You will receive additional information about the Student Health Plan when you arrive at the center.

## ELS UNIVERSITY ADMISSION SERVICES REFUND POLICY

**Processing and Change Fees:** If ELS does not accept your application or request, ELS will refund the processing or change fee. If ELS accepts the application, and you cancel the application, the processing fee will not be refunded, regardless of the application decision issued by the partner university or college, including denial.

Applications that remain incomplete for more than six months will be closed; a new application processing fee will be required to reopen the admission process.